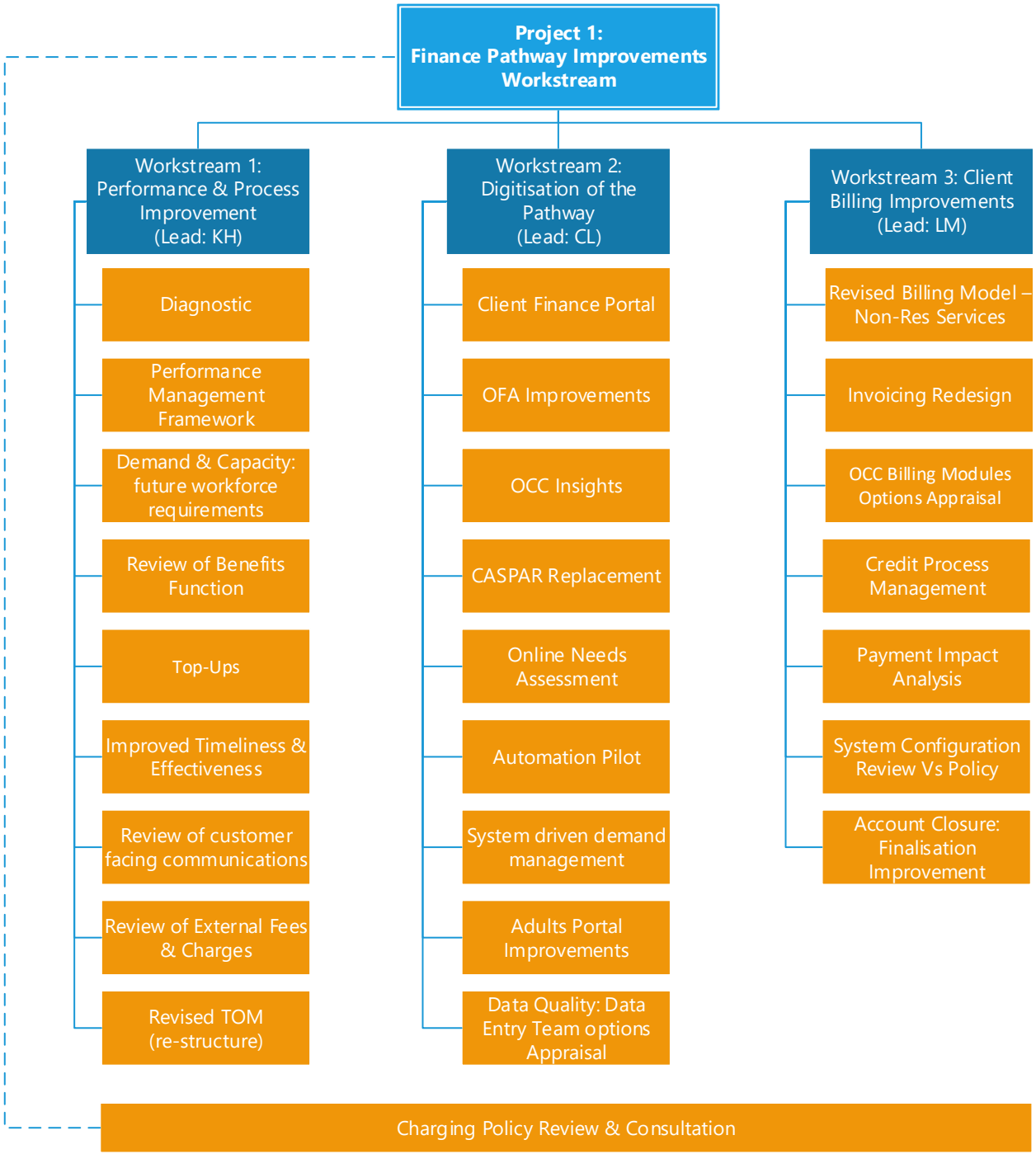
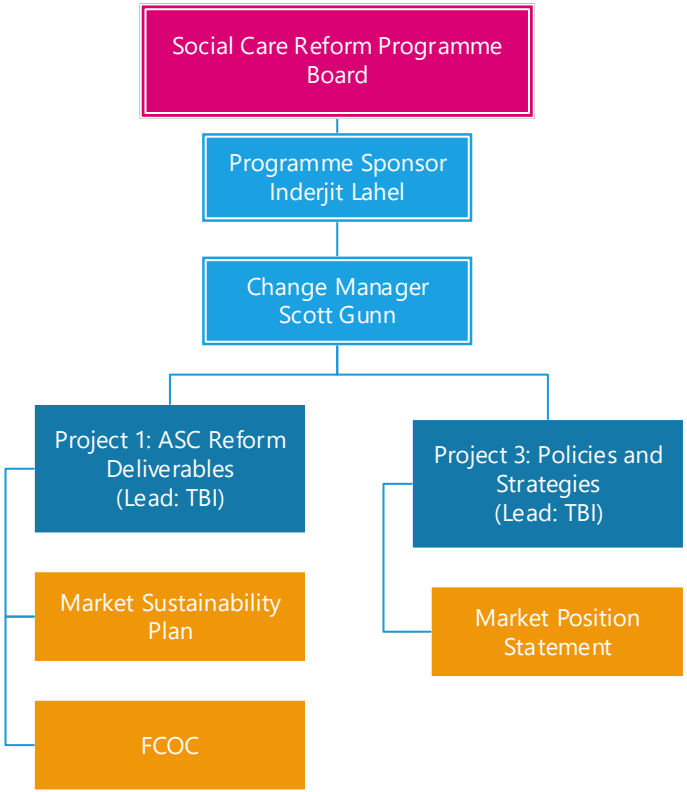
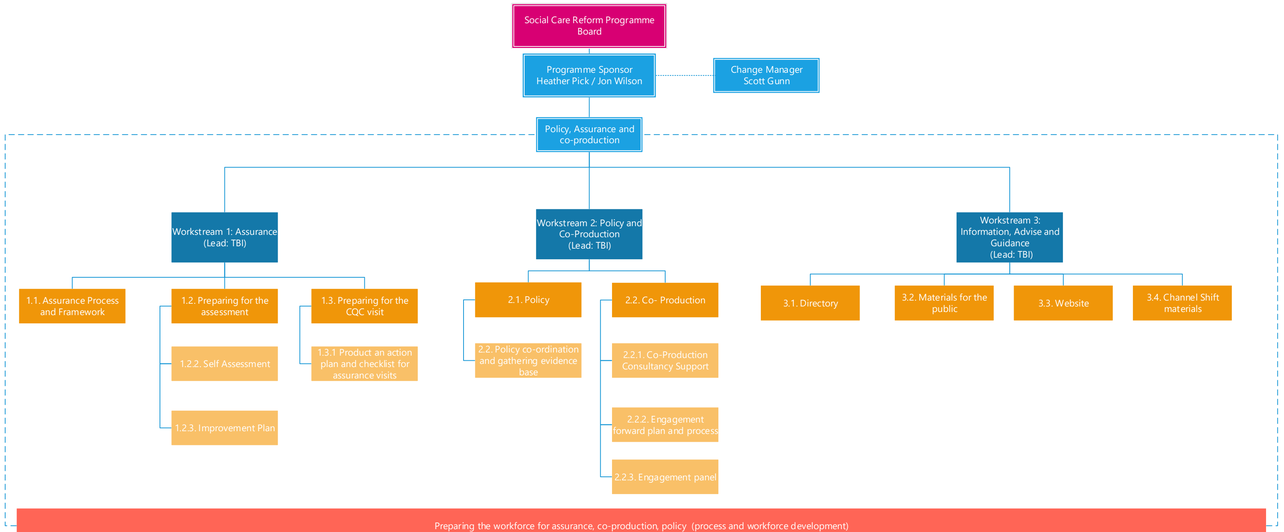
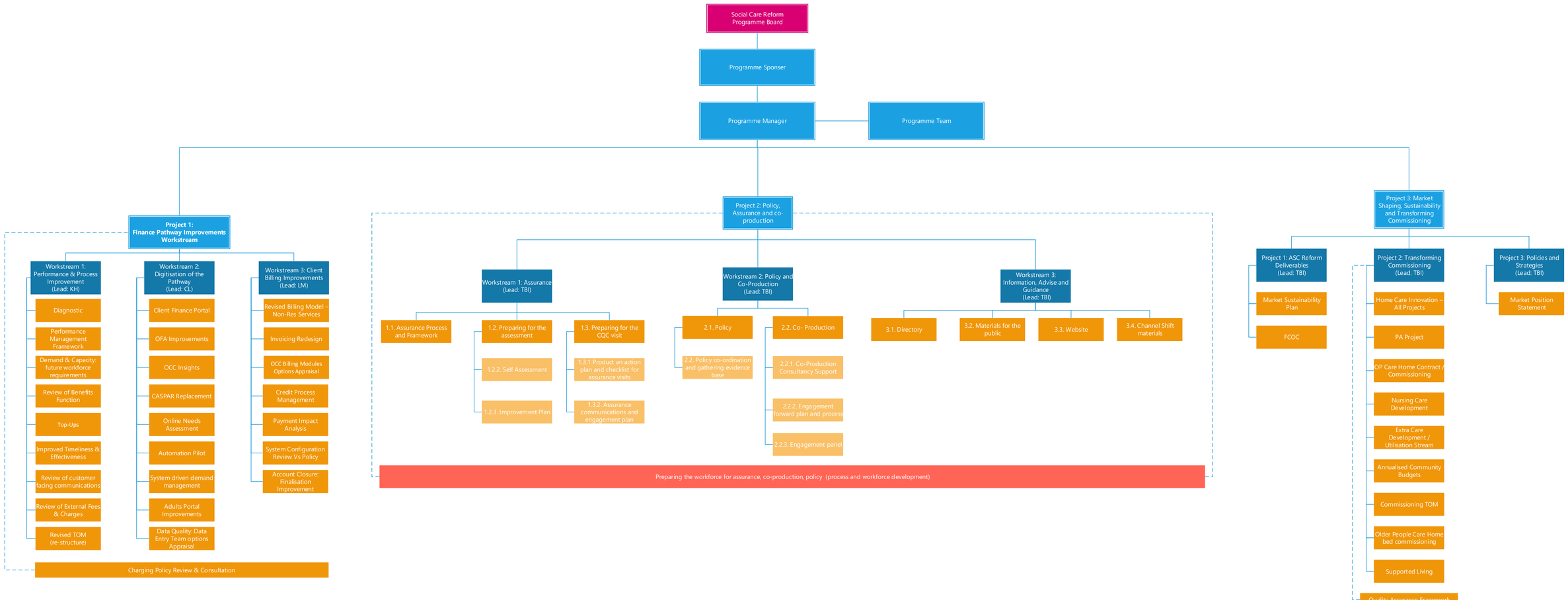
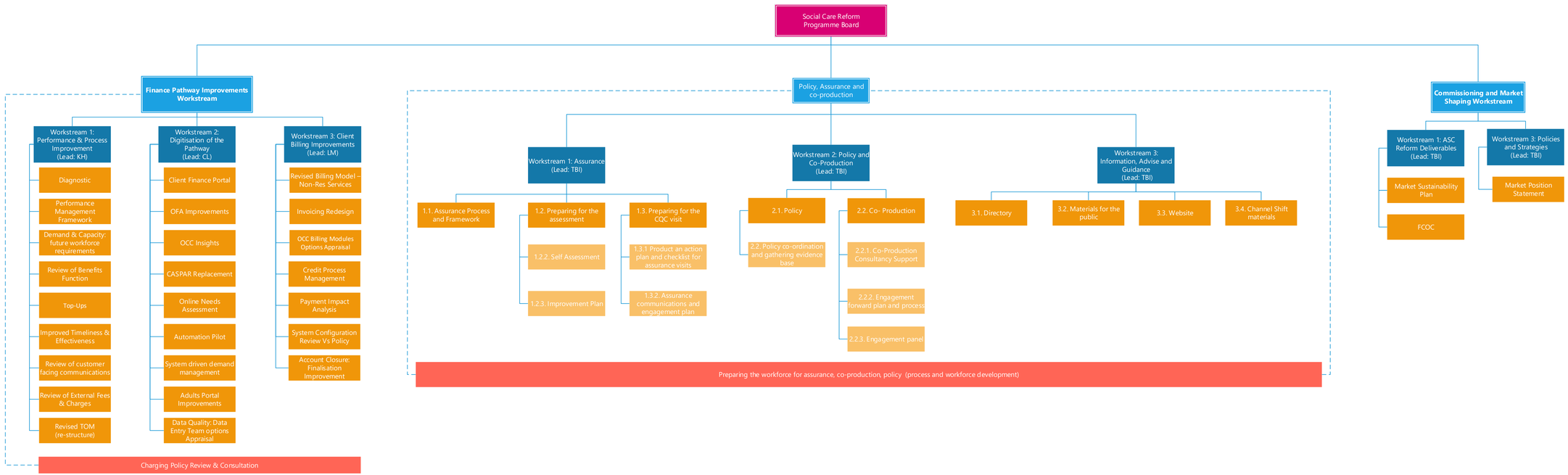

Project 1:
Finance Pathway Improvements Workstream
Workstream 1: Performance & Process Improvement (Lead: KH)
Diagnostic
Performance Management Framework
Demand & Capacity: future workforce requirements
Review of Benefits Function
Top-Ups
Improved Timeliness & Effectiveness
Review of customer facing communications
Review of External Fees & Charges
Revised TOM (re-structure)
Workstream 2: Digitisation of the Pathway (Lead: CL)
Client Finance Portal
OFA Improvements
OCC Insights
CASPAR Replacement
Online Needs Assessment
Automation Pilot
System driven demand management
Adults Portal Improvements
Data Quality: Data Entry Team options Appraisal
Workstream 3: Client Billing Improvements (Lead: LM)
Revised Billing Model – Non-Res Services
Invoicing Redesign
OCC Billing Modules Options Appraisal
Credit Process Management
Payment Impact Analysis
System Configuration Review Vs Policy
Account Closure: Finalisation Improvement
Charging Policy Review & Consultation


Social Care Reform Programme Board
Programme Sponsor Inderjit Lahel
Change Manager Scott Gunn
Project 1: ASC Reform Deliverables (Lead: TBI)
Market Sustainability Plan
FCOC
Project 3: Policies and Strategies (Lead: TBI)
Market Position Statement

Transforming Commissioning
Programme Sponsor Inderjit Lahel
Change Manager Scott Gunn
Annualised Community Budgets
Commissioning TOM
PA Project
Extra Care Development / Utilisation Stream
Home Care Innovation – All Projects
Nursing Care Development
Older People Care Home bed commissioning
Supported Living
Supported Living
Ready-to-go package of measures for one off funding streams
Quality Assurance Framework


Social Care Reform Programme Board
Programme Sponsor Heather Pick / Jon Wilson
Change Manager Scott Gunn
Policy, Assurance and co-production
Workstream 1: Assurance (Lead: TBI)
Workstream 2: Policy and Co-Production (Lead: TBI)
Workstream 3: Information, Advise and Guidance (Lead: TBI)
1.1. Assurance Process and Framework
1.2. Preparing for the assessment
1.2.2. Self Assessment
1.2.3. Improvement Plan
1.3. Preparing for the CQC visit
1.3.1 Product an action plan and checklist for assurance visits
2.1. Policy
2.2. Policy co-ordination and gathering evidence base
2.2. Co- Production
2.2.1. Co-Production Consultancy Support
2.2.2. Engagement forward plan and process
2.2.3. Engagement panel
3.1. Directory
3.2. Materials for the public
3.3. Website
3.4. Channel Shift materials
Preparing the workforce for assurance, co-production, policy (process and workforce development)


Social Care Reform Programme Board
Programme Sponser
Programme Manager
Programme Team
Project 1: Finance Pathway Improvements Workstream
Workstream 1: Performance & Process Improvement (Lead: KH)
Diagnostic
Performance Management Framework
Demand & Capacity: future workforce requirements
Review of Benefits Function
Top-Ups
Improved Timeliness & Effectiveness
Review of customer facing communications
Review of External Fees & Charges
Revised TOM (re-structure)
Workstream 2: Digitisation of the Pathway (Lead: CL)
Client Finance Portal
OFA Improvements
OCC Insights
CASPAR Replacement
Online Needs Assessment
Automation Pilot
System driven demand management
Adults Portal Improvements
Data Quality: Data Entry Team options Appraisal
Workstream 3: Client Billing Improvements (Lead: LM)
Revised Billing Model – Non-Res Services
Invoicing Redesign
OCC Billing Modules Options Appraisal
Credit Process Management
Payment Impact Analysis
System Configuration Review Vs Policy
Account Closure: Finalisation Improvement
Charging Policy Review & Consultation
Project 2: Policy, Assurance and co-production
Workstream 1: Assurance (Lead: TBI)
1.1. Assurance Process and Framework
1.2. Preparing for the assessment
1.2.2. Self Assessment
1.2.3. Improvement Plan
1.3. Preparing for the CQC visit
1.3.1 Product an action plan and checklist for assurance visits
1.3.2. Assurance communications and engagement plan
Workstream 2: Policy and Co-Production (Lead: TBI)
2.1. Policy
2.2. Policy co-ordination and gathering evidence base
2.2. Co- Production
2.2.1. Co-Production Consultancy Support
2.2.2. Engagement forward plan and process
2.2.3. Engagement panel
Workstream 3: Information, Advise and Guidance (Lead: TBI)
3.1. Directory
3.2. Materials for the public
3.3. Website
3.4. Channel Shift materials
Preparing the workforce for assurance, co-production, policy (process and workforce development)
Project 3: Market Shaping, Sustainability and Transforming Commissioning
Project 1: ASC Reform Deliverables (Lead: TBI)
Market Sustainability Plan
FCOC
Project 2: Transforming Commissioning (Lead: TBI)
Home Care Innovation – All Projects
PA Project
OP Care Home Contract / Commissioning
Nursing Care Development
Extra Care Development / Utilisation Stream
Annualised Community Budgets
Commissioning TOM
Older People Care Home bed commissioning
Supported Living
Quality Assurance Framework
Project 3: Policies and Strategies (Lead: TBI)
Market Position Statement


Social Care Reform Programme Board
Finance Pathway Improvements Workstream
Workstream 1: Performance & Process Improvement (Lead: KH)
Diagnostic
Performance Management Framework
Demand & Capacity: future workforce requirements
Review of Benefits Function
Top-Ups
Improved Timeliness & Effectiveness
Review of customer facing communications
Review of External Fees & Charges
Revised TOM (re-structure)
Workstream 2: Digitisation of the Pathway (Lead: CL)
Client Finance Portal
OFA Improvements
OCC Insights
CASPAR Replacement
Online Needs Assessment
Automation Pilot
System driven demand management
Adults Portal Improvements
Data Quality: Data Entry Team options Appraisal
Workstream 3: Client Billing Improvements (Lead: LM)
Revised Billing Model – Non-Res Services
Invoicing Redesign
OCC Billing Modules Options Appraisal
Credit Process Management
Payment Impact Analysis
System Configuration Review Vs Policy
Account Closure: Finalisation Improvement
Charging Policy Review & Consultation
Policy, Assurance and co-production
Workstream 1: Assurance (Lead: TBI)
1.1. Assurance Process and Framework
1.2. Preparing for the assessment
1.2.2. Self Assessment
1.2.3. Improvement Plan
1.3. Preparing for the CQC visit
1.3.1 Product an action plan and checklist for assurance visits
1.3.2. Assurance communications and engagement plan
Workstream 2: Policy and Co-Production (Lead: TBI)
2.1. Policy
2.2. Policy co-ordination and gathering evidence base
2.2. Co- Production
2.2.1. Co-Production Consultancy Support
2.2.2. Engagement forward plan and process
2.2.3. Engagement panel
Workstream 3: Information, Advise and Guidance (Lead: TBI)
3.1. Directory
3.2. Materials for the public
3.3. Website
3.4. Channel Shift materials
Preparing the workforce for assurance, co-production, policy (process and workforce development)
Commissioning and Market Shaping Workstream
Workstream 1: ASC Reform Deliverables (Lead: TBI)
Market Sustainability Plan
FCOC
Workstream 3: Policies and Strategies (Lead: TBI)
Market Position Statement